

GENERAL SUBSCRIBER SERVICES TARIFF

Glenwood Telephone Company

Section C
5th Revised Sheet 3
Replaces 4th Revised Sheet 3

LOCAL EXCHANGE SERVICE

C.4 Exchange Access for PBX and Key Systems (Trunks)

- A. Trunk Access Lines from the central office serving a PBX, PABX, or Key system may require special features as applicable such as: One-Way or Two-Way operator trunks, one-way or two-way DID-DOD-AIOD Centrex Trunks and special wiring trunks.
- B. Trunk Access Lines are central office lines that provide communications capacity between the serving central office and multi-line communication switching equipment (PBX, PABX, or Key Systems) normally installed on the customer's premises that is arranged in such a manner that the station user may or may not have control over which access line is connected to the station or other equipment for incoming or outgoing calls.
- C. Exchange Access for PBX or PABX
Deleted (D)
(2) Each Tel-Touch Dial Access Trunk, per month. \$.35.94
- D. Exchange Access for Key Systems (D)
(2) Each Tel-Touch Dial Access Trunk, per month. \$.35.94

C.5 Extra Exchange Line Mileage

- A. The following mileage charges apply in connection with main stations or private branch exchange systems which are located outside the base rate area, but within the exchange area, and are in addition to the base rate for the class of service furnished:
 - (1) Individual line, private branch exchange trunk line or ringing circuit per quarter mile or fraction thereof, per month

Effective January 1, 2014 \$.00 (D)
(R)
- B. Mileage charges beyond the base rate area are computed on air line measurements from the station to the nearest point on the boundary of the base rate area. Mileage charges for individual line or private branch exchange trunk line are computed separately for each circuit.

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GENERAL SUBSCRIBER SERVICES TARIFF

Glenwood Telephone Company

Section Z
4th Revised Sheet 2
Replaces 3rd Sheet 2

OBSOLETE SERVICE OFFERINGS

Z.2 Deleted

(D)

Z.2.2 Deleted

(D)

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GENERAL SUBSCRIBER SERVICES TARIFF

Glenwood Telephone Company

Section D
Second Revised Sheet 7

SERVICE CHARGES

D.4 Low-Income Program

(C)

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

D.4.1 Lifeline Assistance

1. General

Lifeline Assistance is a non-transferable retail service offering for which qualifying low-income subscribers pay reduced charges, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for voice telephony service that includes the following services: voice-grade access to the public switched network or its functional equivalent; local usage; access to emergency services; and toll limitation.

2. Regulations

Subscribers are eligible for Lifeline Assistance if:

(a) The subscriber's household income is at or below 135 percent of the Federal Poverty Guidelines, or

(b) The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:

Medicaid;
Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;
Supplemental Security Income (SSI);
Federal Public Housing Assistance;
Low-Income Home Energy Assistance Program (LIHEAP);
National School Lunch Program's free lunch program;
Temporary Assistance for Needy Families (TANF);
Low Income Senior Citizens discount plan offered by a local gas or power company

(c) Other eligibility requirements may be established by the Commission.

(d) Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that s/he receives benefits under a program outlined in sub-paragraphs (a) through (c), above, and must, on that same document, agree to notify the Company if s/he ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.

(C)

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GENERAL SUBSCRIBER SERVICES TARIFF

Glenwood Telephone Company

Section D
Second Revised Sheet 8

SERVICE CHARGES

D.4 Low-Income Program (Cont'd)

D.4.1 Lifeline Assistance (Cont'd)

2. Regulations (Cont'd)

(e) A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.

(f) Lifeline Assistance will not be disconnected for non-payment of toll charges, unless the Company first demonstrates to the Commission that the Company would incur substantial costs, that the Company offers toll limitation without charge, and that telephone subscribership among low-income subscribers in the Company's service area is greater than or equal to the national subscribership rate for low-income consumers. For purposes of this paragraph, a "low-income consumer" is one with an income below the poverty level for a family of four residing in Georgia. The Company shall follow all applicable notice provisions as established, from time to time, by the Commission, as part of the waiver process, and to implement a waiver, if granted. The Company may reapply for the waiver as necessary.

(g) The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available or if the qualifying low-income subscriber elects a calling plan that does not distinguish between toll and non-toll calls in its pricing. If toll blocking is unavailable, then the Company may charge a service deposit.

3. Effective August 1, 2012, the Lifeline credit available to an eligible customer in Georgia is equal to the total of federal support as established by the Federal Communications Commission. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

4. The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal Subscriber Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.

5. To be eligible for Lifeline Assistance, qualifying customers must subscribe to a flat-rate basic local exchange service offering that is made available in the Company's service area.

6. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

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REDACTED FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

GLENWOOD TELEPHONE COMPANY, INC. (SAC 220365)

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY